

Michelle A. Harvey Director of Servicing and Senior Vice President



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Michelle (Shelly) Harvey is a director of servicing and senior vice president with Lancaster Pollard, a financial services firm based in Columbus, Ohio, that specializes in providing capital funding to the health care, senior living and affordable housing sectors. In addition to underwriting tax-exempt and taxable bond offerings, Lancaster Pollard provides organizations a complete range of funding options through its Fannie Mae/FHA/GNMA/USDA-approved mortgage lender subsidiary. It can also provide bridge-to-agency lending, private equity, balance sheet lending and investing, and M&A services.

Ms. Harvey has led the mortgage servicing department for the firm's portfolio of construction and permanent loans since 2001. In that capacity, she has been instrumental in the growth and development of the mortgage servicing department by authoring policy and procedure, implementing a sound operating infrastructure, focusing on long-range and strategic planning, implementing advancements in technology and practicing risk mitigation. She has influenced policy in the industry through participation in roundtable discussions at the nation's capital.

The mortgage servicing department is responsible for client relationship services, investor accounting, investor reporting, the administration of tax and insurance escrows as well as the creation and subsequent delivery of securities to investors.

Ms. Harvey received a bachelor's degree in business administration from The Ohio State University. She has earned achievement certificates for the completion of the Mortgage Bankers Association's Commercial Mortgage Servicer Level I and Level II courses. She is an active member of the FHA Servicer's subcommittee through Mortgage Bankers Association.