
Lancaster Pollard Mortgage Company On-Line Access Registration Instructions

Click here to go to the Lancaster Pollard Client log-in <https://lancasterpollard.ficsloanstat.com/>

Once the log-in window is open, please follow these steps:

1. Click on Login for Borrowers
2. Click on Register New Account
3. Enter the Loan Number and Tax Identification Number of one loan
4. You will be prompted to agree with the “Click Wrap Agreement”
5. You will be prompted to create a User ID and password
6. Click Register
7. You will receive an email that will require account activation

Once signed into LoanStat and to add additional loans to an existing user ID please do the following:

Click on “Change Loan” in upper right hand corner

Click on “Add Loan”

For questions or assistance, please contact your Client Relationship Specialist or send an email to CRT@lancasterpollard.com